

Workshop Design

TIME	ACTIVITY
Day one	<p>Introduction to skill building of inquiry, assumption testing and advocacy</p> <p>Video case of the cost of flawed interaction – how we talk matters</p> <p>Small group analysis of cases participants bring to illustrate interaction problems and successful interactions – Action Influence Diagrams</p>
3-4 week interval	<p>Participants examine their own on-the-job interaction</p> <p>Interim individual phone coaching with each participant to assist him or her with the significant issues they are facing in their daily work.</p>
Day two	<p>Building the skill set for new patterns - practice in the skills of inquiry and advocacy</p> <p>Participants bring a second set of cases drawn from their own daily interaction to use for practice</p> <p>Small group analysis of cases and re-design of interaction</p>
3-4 week interval	<p>Participants practice their growing skills in on-the-job interaction</p> <p>Interim individual phone coaching of each participant with either Dr. Dixon or Dr Kaplan to process interactions</p>
Day three	<p>Producing the intended interaction, developing a new frame for new skills</p> <p>Small group analysis of the third set of participant cases and re-design of interaction</p>